

EAST - [default.wsp:]

File View Edit Tools Window Help

L16: (438) help adj desk
L17: (3) 16 near 8
L18: (74) 16 and 14
L19: (35) 18 and 1
L20: (4) ("5862223" | "6026148" | "6223165" |
L21: (11) ("4576579" | "4789928" | "4903201" |
L22: (238) marketing adj data
L23: (0) 22 near 1
L24: (61) 22 and 1
L25: (35) 24 and 14
L26: (14699) follow adj w/o

DBs: USPAT Default operator: OR Plurals Highlight all hit terms initially

BRS term SAR term Images Text HTML

U	I	Document ID	Issue Date	Pages	Title	Current OR	Current XR	R	Inventor	S	C	P	X
2	<input type="checkbox"/>	US 6505166	20030107	27	System and method for providing expert referral over a network	705/8 3/20/00	705/1; 705/10; 705/9		Stephanou, Dimitri	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	<input type="checkbox"/>	<input checked="" type="checkbox"/> B1	US 6513013	20030128	System and method for providing expert referral over a network with real time interaction with customers	705/9	705/1; 705/26		Stephanou, Dimitri	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	<input type="checkbox"/>	<input checked="" type="checkbox"/> B1	US 6507821	20030114	System and method for providing information technology IT expert referral over a network	705/8	705/1; 705/26		Stephanou, Dimitri	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	<input type="checkbox"/>	<input checked="" type="checkbox"/> B1	US 6230287	20010508	Web based help desk	714/31	379/265.09		Pinard, Debbie et al.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	<input type="checkbox"/>	<input checked="" type="checkbox"/> A	US 5963635	19991005	Method and apparatus for providing result-oriented customer service	379/309	379/216.01; 379/266.07		Szlam, Aleksander et al.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	<input type="checkbox"/>	<input checked="" type="checkbox"/> A	US 6014647	20000111	Customer interaction tracking	705/39	707/1; 707/3; 709/216		Nizzari, Marcia M. et al.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	<input type="checkbox"/>	<input checked="" type="checkbox"/> A	US 5594791	19970114	Method and apparatus for providing result-oriented customer service	379/265.09	379/265.12; 379/309; 379/355.00		Szlam, Aleksander et al.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	<input type="checkbox"/>	<input checked="" type="checkbox"/> A	US 6073112	20000606	Computer system for merchant communication to customers	705/14	705/10		Geerlings, Huib	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	<input type="checkbox"/>	<input checked="" type="checkbox"/> A	US 5548753	19960820	Automatic electronic mail notification of database events	707/1			Linstead, Steven A. et al.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Ready NUM

L Number	Hits	Search Text	DB	Time stamp
1	1	("6505166").PN.	USPAT	2003/12/10 12:50
2	4	("5862223" "6026148" "6223165" "6230287").PN.	USPAT	2003/12/10 12:47
3	217	customer adj (survey query)	USPAT	2003/12/10 12:50
4	13	(customer adj (survey query)) near5 problem	USPAT	2003/12/10 12:52
5	233	query adj customer	USPAT	2003/12/10 12:52
6	1	(query adj customer) near5 problem	USPAT	2003/12/10 12:56
7	7	preventative adj service	USPAT	2003/12/10 12:56
8	2	(preventative adj service) and (survey query)	USPAT	2003/12/10 12:58
9	5	(preventative adj service) not ((preventative adj service) and (survey query))	USPAT	2003/12/10 12:59
10	0	followup adj survey	USPAT	2003/12/10 13:00
11	12	(follow adj up) adj survey	USPAT	2003/12/10 13:19
12	2	("5943416" "6118865").PN.	USPAT	2003/12/10 13:02
13	7	("4216497" "4264924" "4355372" "4536791" "4546382" "4566030" "4573072").PN.	USPAT	2003/12/10 13:03
14	6	("3400378" "3819862" "4091448" "4126762" "4153931" "4218737").PN.	USPAT	2003/12/10 13:04
15	70	4355372.URPN.	USPAT	2003/12/10 13:05
16	126	("4254474" "4355372" "4396985" "4567359" "4723212" "4750036" "4750119" "4760604" "4882675" "4897811" "4906826" "4910672" "4958375" "4972504" "4992940" "5025372" "5041972" "5047614" "5117355" "5128752" "5173589" "5173851" "5202826" "5220501" "5233514" "5249044" "5250789" "5253066" "5260778" "5262860" "5278751" "5285278" "5287181" "5287268" "5297026" "5351186" "5380991" "5396417" "RE34915" "5442567" "5444844" "5488423" "5488571" "5490060" "5491838" "5500514" "5500681" "5504519" "5508731" "5513102" "5513117" "5521363" "5523794" "5537314" "5551021" "5559313" "5564073" "5570295" "5594493" "5598557" "5603025" "5604542" "5612868" "5625767" "5634101" "5652602" "5664115" "5665953" "5671267" "5671409" "5682524" "5689100" "5710886" "5715402" "5721831" "5724424" "5727163" "5758328" "5761647" "5761648" "5761661" "5765143" "5767896" "5774878" "5787403" "5794178" "5794207" "5806044" "5806045" "5815127" "5819092" "5819285" "5832457" "5832476" "5835087" "5835580" "5842178" "5845259" "5857175" "5862223" "5870721" "5870724" "5873096" "5884278" "5887271" "5890135" "5899982" "5918214" "5926812" "5930764" "5933823" "5933827" "5940811" "5950173" "5970467" "5970483" "5974396" "5982370" "5987434" "5995942" "6026370" "6029139" "6032125" "6055510" "6070147" "6078892").PN.	USPAT	2003/12/10 13:08
17	7	("4355372" "4752675" "4872113" "4908761" "5227874" "5430644" "5615342").PN.	USPAT	2003/12/10 13:08
18	40	5974396.URPN.	USPAT	2003/12/10 13:09
19	1264	customer adj satisfaction	USPAT	2003/12/10 13:19
20	20	(customer adj satisfaction) near5 survey	USPAT	2003/12/10 13:19

21	21	5392095.URPN.		USPAT	2003/12/10 13:25
22	0	6560726.URPN.		USPAT	2003/12/10 13:28
23	163	("4253178" "4356545" "4438458" "4491914" "4627060" "4635187" "4788658" "4809280" "4916699" "4964077" "5010551" "5017030" "5060135" "5196993" "5214695" "5224024" "5228655" "5276805" "5287448" "5287505" "5325521" "5346410" "5348408" "5353240" "5355357" "5356099" "5367667" "5374018" "5375800" "5381526" "5388032" "5390324" "5392095" "5398333" "5410447" "5422751" "5423605" "5432927" "5443237" "5450576" "5454080" "5455933" "5471674" "5483437" "5503484" "5513319" "5522572" "5526180" "5530847" "5537585" "5537618" "5547154" "5547272" "5564054" "5592362" "5596481" "5596482" "5627964" "5649200" "5668992" "5678002" "5680640" "5689253" "5689706" "5694293" "5708776" "5708812" "5724224" "5727163" "5732268" "5748877" "5759644" "5768370" "5775822" "5778372" "5790796" "5796579" "5797281" "5803416" "5805882" "5809248" "5809511" "5818635" "5819274" "5825355" "5825506" "5826839" "5832522" "5835344" "5845136" "5852545" "5854828" "5860001" "5860002" "5860012" "5861884" "5881236" "5884073" "5894571" "5904327" "5905632" "5906506" "5909544" "5939694" "5953533" "5955797" "5960189" "5960204" "5960411" "5963743" "5974546" "5978911" "5983369" "5991543" "5995757" "6006344" "6012154" "6014744" "6023267" "6029257" "6029258" "6032157" "6034869" "6038597" "6047261" "6048454" "6049342" "6050833" "6056136" "6061788" "6061810" "6065136" "6104874" "6108697" "6112320" "6113050" "6166729" "6167383" "6167532" "6170065" "6182212" "6182275" "6199204" "6202207" "6226412" "6236901" "6247126" "6256620" "6263215" "6272484" "6279109" "6279125" "6279156" "6298443" "6298457" "6331936" "6356977" "6367035" "6385737" "6393586" "6449735" "6487464" "6505298").PN. 6578002.URPN.	USPAT	2003/12/10 13:28	
24	63			USPAT	2003/12/10 13:30